

2018, September

Medical Services for Ritsumeikan Students

All new, incoming international students to U.B.C. will be covered by iMED Health Insurance, (private health care), upon arrival to Canada.

Your iMED card will be emailed to you from David Cummings Insurance Services (DCIS), to the email address you provided UBC when registering for your first class. DCIS starts to email iMED cards approximately one month prior to the start of each academic term. **Check your inbox and junk-mail folders. Print your iMED card and keep it with you at all times.**

If you do not get your iMED card, contact DCIS at info@david-cummings.com. In your email please write "Missing iMED card" as the subject, and in the message please include your name, student number, and date of arrival in BC.

Keep your IMED CARD IN YOUR WALLET FOR SHOWING AT YOUR APPOINTMENT

iMED covers emergency hospitalization and medical services (including outpatient treatment at a doctor's clinic) for an unexpected sickness or injury.

Where to obtain Medical Assistance once you arrive to UBC Campus

FIRST CHOICE IS

Student Health Services you should phone ahead and make an appointment or set up an appointment by on-line request. They have Monday to Friday hours between 8 am to 4 pm. They are located on the main floor of the Koerner Pavillion (#463 on campus map).

SECOND CHOICE IS

U.B.C. **Village Clinic** located near Gold's Gym; they have daytime hours and limited evening hours Monday to Friday and Saturday. Call ahead and make an appointment 604-222-2273 and check on-line for holiday hours etc.

THIRD CHOICE IS

Other Walk-in Clinics – they are located in most communities in B.C. and they are open during specific hours both evenings and weekends ... you can go to their clinic without an appointment but you will have to wait for service. From U.B.C. one of the nearest clinics (aside from Village Clinic), is Khatsahlano Clinic, 2689 West Broadway (1 block east of MacDonald). To check for their evening and weekend open hours on-line. Both of these clinics accept iMED.

Take an **iMED Claim form with you** if you go to other clinics off CAMPUS; please keep any receipts and we can help you to get your refund.

Life threatening emergencies require immediate medical attention: call 911

Hospital Emergency – is only to be used if you are in **critical condition**.

Emergency services in the hospital are meant for people with life threatening situations and you should not use this service unless you have a serious accident or illness.

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Go to the hospital emergency department for the following:

- Severe chest pain, major burns, severe head injuries, seizures
- Bleeding that does not stop
- Drug and other poisoning life-threatening injuries

Note: Ambulance cost is not covered by BC Medical, you pay for this directly. You can submit your receipt to your Japan insurance.

During the first 60 days after your arrival to B.C.

If you are admitted to a hospital room, you must call iMED Emergency Assistance immediately, or as soon as possible. They are available 24 hours a day at 1-800-995-1662.

You should present a photocopy of your study permit and **ask for the uninsured resident rate** when going to the lab, radiology, or emergency department or when paying for hospital services.

BC Medical Health Insurance – After 60 Days

B.C. Medical – is our provincial health insurance plan. I will be enrolling you into the plan by on-line registration and I will remit the monthly fees for this insurance plan on your behalf to cover you for the academic year. Our office will give you the care card as soon as it's available. **You will be covered by B.C. Medical from November 1.** I will explain how to get service with this card when I distribute it to you in the fall.

How to check if you have iMED coverage

You should be automatically enrolled in iMED when you register in UBC courses. To ensure that you are enrolled, follow these steps after you have registered for one or more courses:

1. Log into the [Student Service Centre](#).
2. Under the Finances tab, click Financial Summary.
3. Along the left menu, click Tuition & Fees.

This will open up a breakdown of the fees you are paying. If you are enrolled in iMED, you will see "International Student Medical Insurance" and a charge of \$180, plus a \$9.00 direct billing fee.

If you do not see this fee, contact Rits Office and we will assist you.