

2022, September

Medical Services for Ritsumeikan Students

All new, incoming international students to U.B.C. will be covered by iMED Health Insurance, (private health care), upon arrival to Canada.

Your iMED card will be emailed to you from David Cummings Insurance Services (DCIS), to the email address you provided UBC when registering for your first class. DCIS starts to email iMED cards approximately one month prior to the start of each academic term. **Check your inbox and junk-mail folders. Print your iMED card and keep it with you at all times.**

If you do not get your iMED card, contact DCIS at info@david-cummings.com. In your email please write "Missing iMED card" as the subject, and in the message please include your name, student number, and date of arrival in BC.

Keep your IMED CARD IN YOUR WALLET FOR SHOWING AT YOUR APPOINTMENT

iMED covers emergency hospitalization and medical services (including outpatient treatment at a doctor's clinic) for an unexpected sickness or injury.

Where to go For Medical Appointment

On Campus

Student Health Services

1 Book an appointment



Make a virtual (video) or phone appointment through the [online form](#) [or](#) by calling Student Health Services. You can **not** book an appointment by email.

Virtual appointments

A virtual appointment can be arranged for physical health or mental health concerns, sports medicine, nursing appointments, and referrals to specialists. A follow-up appointment will be arranged in-person if needed.

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U.B.C. Village Clinic

Telephone Consultation Available During Clinic Hours.

Please call: 604-222-2273 extension 1 for Allison Road Clinic or extension 2 for Birney Road

Off Campus Clinics

Ask for advice about where to go and how to book an appointment or to get a phone or video consultation.

Reminders:

Life threatening emergencies require immediate medical attention: call 911

Hospital Emergency – is only to be used if you are in critical condition.

Emergency services in the hospital are meant for people with life threatening situations and you should not use this service unless you have a serious accident or illness.

Go to the hospital emergency department for the following:

- Severe chest pain, major burns, severe head injuries, seizures
- Bleeding that does not stop
- Drug and other poisoning life-threatening injuries

If you are admitted to a hospital room, you must call iMED Emergency Assistance immediately, or as soon as possible. They are available 24 hours a day at 1-800-995-1662.

Carry a copy of your study permit, or keep a digital copy on your mobile device at all times. You must present a copy of your study permit with your iMED card if treated at a hospital to ensure you are billed fees applicable to a resident of BC.